

Roll No. ....

**DD-986**

**Bachelor of Business Administration  
(Fourth Semester)**

**EXAMINATION, May-June, 2020**

**ORGANIZATIONAL BEHAVIOUR**

**(116)**

*Time : Three Hours*

*Maximum Marks : 90*

*Minimum Pass Marks : 32*

**Note :** Attempt all the *five* questions. Each questions carries equal marks.

1. Explain the different approaches to OB with appropriate examples.

*Or*

Write short notes on the following :

- (a) Nature and Scope of Organizational Behaviour
- (b) Models of OB

2. Define Personality. Explain the theories of personality.

*Or*

“Human needs are unlimited but to motivate people we have to understand and satisfy their needs.” Elaborate.

**(B-31) P. T. O.**

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3. What do you understand by Leadership ? What are the different leadership styles ? Explain it in detail.

*Or*

Write short notes on the following :

- (a) Stages of group development
  - (b) Inter-group problems
4. "Conflicts in organizations are inevitable phenomena." Do you agree ? Explain different stages of conflict.

*Or*

What do you understand by Organizational change ? What are the needs and importance of organizational change ?

5. Write short notes on any *two* approaches to organizational development :
- (a) Sensitivity training
  - (b) Team building
  - (c) Intergroup development

*Or*

Write a detailed note on Diagnosis and Intervention.